AUTOMATING SECURITY REPORTING WITH SOCSOTER

Results

75% reduction in reporting time—freeing up resources for proactive security management.

Higher client satisfaction—MSPs could now demonstrate their value clearly with actionable security insights.

Increased revenue—with streamlined reporting, ProTech MSP closed more deals by proving security ROI with data-driven evidence.

Conclusion

SOCSoter empowers MSPs to work smarter, not harder, by eliminating manual reporting bottlenecks and delivering proof of security value at scale.

Client

A Managed Service Provider supporting SMBs across multiple industries.

Challenge

MSP faced overwhelming manual reporting tasks that drained time and resources. Their team spent hours compiling security reports, pulling data from multiple sources, and formatting them to meet client expectations.

Key Pain Points

- Inconsistent reporting formats, leading to client confusion.
- Time-consuming data collection from various security tools.
- Difficulty proving security value to justify MSP service costs.
- Missed revenue opportunities from inefficient reporting workflows.

Solution

With SOCSoter's Reporting Intelligence Platform, the MSP transformed their reporting process. SOCSoter consolidated data from various security platforms into clean, automated reports tailored for client needs.

SOCSoter's reporting allowed MSP to:
Automate report generation—saving 20+ hours per month.
Deliver clear, professional reports that clients easily understood.
Prove security effectiveness with real-time, actionable insights.
Improve client retention & opportunities with compelling security evidence.

SCAN

ENHANCING SECURITY REPORTING THROUGH DATA INTEGRATION

Results

60% reduction in time spent on manual reporting.

Improved threat visibility, with alerts surfaced within minutes.

Enhanced client transparency, with shareable reports for stakeholders.

"The integration with SOCSoter transformed how we report and respond to threats. It's a game-changer for our SOC team."
— Alex R., Director of Security Operations

Next Steps

Expand the integration to include SOCSoter's endpoint protection data and leverage predictive analytics features in the reporting platform.

Client

A Managed Service Provider that assists clients in various industries throughout Texas, employing a team of 150 individuals.

Challenge

MSP was struggling to consolidate and visualize security data from multiple sources. Their existing reporting tools lacked real-time insights and required manual data manipulation, leading to delays in threat response and compliance reporting.

Solution

By integrating SOCSoter's security data feeds into our reporting platform, SentinelTech gained a centralized view of their security posture.

The integration enabled:
Automated data ingestion from SOCSoter's threat intelligence and device logs.
Real-time dashboards for alerts, vulnerability trends, and compliance metrics.
Custom reporting templates tailored to SOCSoter's data structure.

Implementation

The integration was completed in under two weeks using our platform's native SOCSoter connector. Key steps included:

1. API configuration to pull data securely.
2. Mapping SOCSoter fields to reporting modules.
3. User training for SOC analysts and compliance officers.

SCAN